

PRIVACY STATEMENT and CONDITIONS De Oerbron

All prices are inclusive of VAT and exclusive of shipping costs.

1. delivery time

In principle, all items in stock. Fixed verses days are Monday, Wednesday and Friday. You will receive your order via DHL delivered the next day. You can follow this through a track and trace code. It may occur that certain articles are unexpectedly out of stock so that the delivery time on. We ask for your understanding. We will inform you in good time when this is the case (and often it is stated on the website), and will you consult appropriate alternatives-or your refund amount within 30 days.

2. Force majeure

Force majeure means any shortcoming that cannot be attributable to the primal source, because it is not due to her fault. The primal source is not liable for any damages if this is caused by a deficiency resulting from force majeure. The primal source in case of force majeure has the right to suspend an order or to dissolve the agreement without judicial intervention. We will notify you. It is possible that a product is not available from stock. If the expected delivery time is more than 15 days, you will be notified and you can cancel the order free of charge. Keep already paid for all changes regularly this page and www.oerbron.nl. The current Privacy statement is updated on May 25, 2018.

3. payment

Payment of the products must be made via Paypal or by bank transfer on our bank account ING N NL06 INGB 000 8979299 t.n.v. The primal source quoting the order number. You will find this number in the confirmation email you receive after ordering. Without this number, we can not process your payment. Is not within 3 days after your payment, you will receive a reminder by email. Please note that products from your order be specially reserved for you, this means that they cannot be sold to third parties, so is providing if your order will be cancelled should be of interest to us.

4. Cancellation

As long as the payment has not yet been fulfilled and processed, the order can be cancelled free of charge. If the payment has already taken place by bank transfer to our account and we have not yet taken your order, the order can be cancelled free of charge and will be full total amount to your account credited within the statutory period of 30 days. When the payment has been made via a third party (Paypal, iDeal) there are to our cost calculated for both the payment as the crediting, these amounts shall be borne by the customer. The total amount of the order, less the costs for payment, will then be credited within the statutory period of 30 days. Once the order has shipped is art. 5 by force. Your order is up to 7 days.

5. Returns

The customer has the right products within 14 working days after receipt to return, without giving a reason, in accordance with the law "remote buying". This period of 14 days is in at the time that the items you have received.

It turns out that you ordered items related to water birth (birth pools and accessories such as water birth package, custom case, gloves ed) has not used, please contact us to discuss the possibilities for return. If unused and in the original packaging, these-after consultation-often also still be returned after 14 days. We find It's important that you can life quietly to the birth. If unused, we like to make another happy. Condition for returning the order is that the primal source prior to return shipment through e-mail. You can send email to info@oerbron.nl.

Listed in your email your name and order number (this can be found on the invoice) and whether you want to Exchange or return. The return payment the purchase price of the products, any unused and undamaged, in original packaging should be offered. The return payment will be made within 30 days after the primal source has received the goods return. All shipping costs for the return are borne by the customer. If the customer sends the consignment insufficiently, plus administration fee to the customer. Returns must be sent to;

The Primal Source
Energy street 36 C
1411 AT Naarden
Netherlands

6. Complaints

When receiving the order. Problems with delivery must be reported within 24 hours, and other complaints within 7 days of receipt on info@Aveta.nl. Complaints after this period can no longer be taken into account.

The primal source processes the data exactly as specified by customer. Costs caused by the incorrect data entry, are borne by the customer. Aveta is not liable for errors not arrive of the order by the customer.

PRIVACY STATEMENT

De Oerbron principal place of business in Naarden (1411 AT) to the Energiestraat 36 C, hereinafter referred to as "De Oerbron" is committed to a responsible use of personal data of its visitors. De Oerbron processes your personal data carefully and with due regard for the provisions of the personal data protection act and the data protection general regulation on this subject. This Privacy Statement informs you about the way De Oerbron use your personal data and how you can change or against resistance can. This Privacy statement covers only the services that are offered by the primal source on www.oerbron.nl.

Article 1

Explanation personal data and specific targets for processing them

1. Personally

De Oerbron uses data to give you a most personal possible shopping experience. The primal source fits what you see on www.oerbron.nl to your interests. For example, the primal source uses data from previous orders. We do not use your IP address and/or cookies.

2. Purpose

De Oerbron collects and processes your personal data. By visiting www.oerbron.nl, you agree to this Privacy statement and you consent to the processing of your personal information as described in this Privacy statement. De Oerbron uses your data for different purposes. After this you can see which goals that are. We use from your retrieved data, but also data collected by ourselves. For example, data about your visit to our website. Following is a list of personal data that can be processed by De Oerbron.

3. Order

For your order, De Oerbron collect, your name, email address, address (s), pay information and may need your phone number. This allows us to deliver your order and your informed about your order. The primal source is providing these data also to others when needed for an order, for example to food delivery services and our distribution centre.

4. Your account

In your account on www.oerbron.nl saves the primal source, among other things, the following information: your name, address (s), telephone number, email address, shipping and payment information & information about your previous orders.

5. Customer service

You can call & email with our customer service. To quickly to be able to help with questions, we make use of your information as listed under 1.3 and/or 1.4 and make annotations that we keep.

6. Newsletters

You can sign up for our different newsletters. De Oerbron has General and

personal newsletters. The individual newsletters sets De Oerbron on the basis of your data as listed under 1.3 and/or 1.4 and especially past orders. That makes the newsletter for you more interesting. If you do not want to The primal source more newsletters retrieved, you can opt out via info@oerbron.nl.

7. Business customers

Data from business customers, partners or (their) contacts are in the same manner used and processed as those of private customers. Are the data of persons, then treats The primal source this data just like those of other customers of the primal source.

8. Social media

In some places on www.oerbron.nl, you can use your social media account login. Your Shop behavior can then be visible on your social media account. De Oerbron gets no access to your social media account.

Article 2 Transfers to third parties

1. De Oerbron provides your personal information to third parties, unless:

- a) the transfer is made to a primal source listed in this Privacy statement third parties engaged by any third-party purposes The primal source has entered into an agreement which specify how this responsibly handle your cooperation partner personal data;
- b) the primal source under a legal duty to inform personal data is held competent authorities.

Article 3 Data security

1. De Oerbron-as far as that of her may be required-use of appropriate technical and organisational security procedures, inter alia to ensure that unauthorised persons cannot access your data and to the loss, unauthorized use or to prevent the modification of the information that the primal source.

Article 4 Availability and alteration of your information

1. At any time, you may request access to your personal data that we process. You can also make a request to change or remove your data. To do this, you can send an e-mail to info@oerbron.nl or use the authorization option in your account. If you are sure choose to delete your personal information, you can no longer use the Web site, because the processing of your personal data is essential for the operation of the website.

Article 5 Liability De Oerbron

1. De Oerbron has no control over the possible use by third parties of your personal data. This Privacy statement applies only to the personal data that De Oerbron processed for www.oerbron.nl. The primal source does not accept any responsibility or liability for (the operation and/or contents of) websites or services of third parties.

Article 6 Retention period

1. the primal source saves personal data for a period of 12 months after your last visit www.oerbron.nl, unless the primal source by law compulsory personal data longer.

Article 7 Amendment Privacy statement

1. the primal source reserves the right to modify this Privacy statement. Any adjustment will be announced via www.oerbron.nl. By after changes using www.oerbron.nl you agree to any amended Privacy statement. Love for all changes regularly this page and www.oerbron.nl. The current Privacy statement is updated on May 24, 2018.